

## IMPORTANT NOTICE - COVID-19

March 16, 2020

### HCV Participants

The Pawtucket Housing Authority (PHA) is committed to doing everything we can to ensure the health and well-being of our Housing Choice Voucher (HCV) participants. We want to keep you informed about PHA's response to the presence in Rhode Island of the novel coronavirus known as COVID-19. We are taking the following actions to help keep our participants, staff, partners and communities safe.

#### PHA Offices:

Effective March 16, 2020 at 12 PM, the PHA's offices will be **closed** to the public. We are implementing these measures to **protect** you, your family/guests and PHA staff.

We will still operate during normal business hours, but conduct **ALL** business by telephone, e-mail or fax. We will **NOT** be conducting person-to-person interviews/appointments with participants, unless absolutely necessary.

Please call or e-mail your program representative or call 401-721-6000. We will also be updating information on our web-site – [www.pawthousing.org](http://www.pawthousing.org)

It is **IMPORTANT** that you wash your hands often with soap and water for 20 seconds; use hand sanitizer if no soap and water is available; avoid touching eyes, nose and mouth with unwashed hands. Avoid close contact such as kissing, hugging, and sharing cups or eating utensils with people who are sick. Cover your coughs and sneezes with a tissue or shirt sleeve, not your hands. If you are sick, please contact your primary care doctor.

**We will notify you as operations change. All meetings, classes, workshops and other activities at the PHA locations are being cancelled until further notice.**

Thank you for your cooperation as we all work to keep everyone safe!

Respectfully,

*Justin Barros*

Justin Barros  
HCV Manager